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27. The method of claim 1, comprising suggesting a link between two or more collaboration spaces based on one or more of the external party who sent the communication, the content of the messages in the chat window of the collaboration space, a tag, or a contact ID.

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28. The method of claim 1, comprising enabling an authorized user to link two or more collaboration spaces, and display the linked collaboration spaces in one read-only automatically generated chat window.

29. The method of claim 1, comprising enabling an authorized user to view one or more collaboration spaces in one read-only automatically generated chat window related to one or more contact IDs, one or more tags, or to one or more status codes.

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